Safety Notice

VIZIO, Inc. Announces Recall of Stand Assembly for TV Models E390-B0, E390i-B0, and E420i-B0



E390-B0 and E390i-B0



E420i-B0

Hazard: The stand assembly may fail and cause the TV to become unstable and tip over.

Affected Product: Stand assemblies for TV Models E390-B0, E390i-B0, and E420i-B0 sold from December 2013 to June 2014.

Remedy: Consumers should disconnect the TV from stand assembly, store TV in a safe location and contact VIZIO for a free replacement stand assembly.

FOR MORE INFORMATION

Call Toll Free: 855-472-7450

Monday – Friday 7am to 9pm Central.

Saturday – Sunday 9am to 6pm Central.

Or Visit: www.VIZIO.com/safety-notice

This recall is being conducted in cooperation with the U.S. Consumer Product Safety Commission

Post until 12/5/2014

U.S. Consumer Product Safety Commission – Recall

Recall Date: August 6, 2014
Recall Number: 14-FOR CLEARANCE

VIZIO Recalls to Repair 39- and 42-Inch E-Series Flat Panel Televisions Due to Risk of Tip Over

WASHINGTON, D.C. - *Consumers should stop using this product unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.*

Recall Summary

Name of Product: VIZIO E-Series 39-inch and 42-inch televisions

Hazard: The stand assembly can fail and cause the television to tip over unexpectedly, posing a risk of impact injury to the consumer.

Remedy: Repair

Consumer Contact: VIZIO toll-free at (855) 472-7450 from 7 a.m. to 7 p.m. CT Monday through Friday, 9 a.m. to 6 p.m. CT Saturday and Sunday. Consumers can also visit the firm's website www.vizio.com and click on "Safety Notice" for more information.

Recall Details

Units: About 245,000

Description: This recall involves Vizio E-series 39- and 42-inch Full-Array LED flat panel televisions. The flat panel televisions are black with "VIZIO" printed in the lower right corner of the television front and the VIZIO logo in the center of the back. The following model and serial numbers are included in the recall:

Size	Model	Serial Number
39 Inch	Model No. E390-B0	LAE 8PSBP 4600517 to LAE 8PSBP 4701297 LAE APSBP 500001 to LAE APSBP 4501376 LAQ 8PSBP 5000001 to LAQ 8PSBQ 0804968 LAQ APSBP 4400181 to LAQ APSBQ 2201656 LAT 8PSBP 4801682 to LAT 8PSBP 5008235 LAT APSBP 4800026 to LAT APSBQ 1701656 LAU 8PSBP 4600301 to LAU 8PSBP 5100030 LAU APSBP 4400001 to LAU APSBQ 1100020

	Smart TV Model No. E390i-B0	LAE 8PSAP 4600217 to LAE 8PSAP 4800364 LAE APSAP 4300237 to LAE APSAP 4401296 LAQ 8PSAQ 1500001 to LAQ 8PSAQ 1505973 LAQ APSAP 4401657 to LAQ APSAQ 2401656 LAT APSAQ 0300001 to LAT APSAQ 1701656 LAU 8PSAP 4600001 to LAU 8PSAP 4600216 LAU APSAP 4300001 to LAU APSAP 4300216
42 Inch	Smart TV Model No. E420i-B0	LAQ APTAP 5200001 to LAQ APTAQ 2107039 LAU APTAP 5000001 to LAU APTAQ 2408327

Model and serial numbers are printed on a label on the back of the television.

Incidents/Injuries: VIZIO has received 51 reports of the recalled televisions tipping over. No injuries have been reported.

Remedy: Consumers using the stand assembly should immediately detach the stand, place the television in a safe location and contact VIZIO for a replacement stand assembly. Consumers with wall-mounted televisions should request the replacement stand assembly in case the stand is needed for future use.

Sold at: Best Buy, Meijer, Target, Walmart and other retail stores nationwide , online at Amazon.com, Costco.com, Meijer.com, Sams.com and other internet retailers from December 2013 through June 2014 for between $370 and $450.

Manufacturer: AmTRAN Technology Company Ltd., of Taipei City, Taiwan

Distributor: VIZIO Inc., of Irvine, Calif.

Manufactured in: China and Mexico

[*Below is standard language that appears in all recall announcements*]
The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than $1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing impaired.

Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter @USCPSC or by subscribing to CPSC's free e-mail newsletters.

Photos

[Photos will display in a slideshow at the top right of the recall.]



Photo 1 VIZIO E-Series Television Front



Photo 2 VIZIO E-Series Television Back

Right Rail:

Box #1:
CPSC Consumer Information Hotline
Contact us at this toll-free number if you have questions about a recall:
800-638-2772 (TTY 301-595-7054)
Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime
Call to get product safety and other agency information and to report unsafe products.

Box #2:
Media Contact
Please use the phone numbers below for all media requests.
Phone: (301) 504-7908
Spanish: (301) 504-7800
Link Text: View CPSC contacts for specific areas of expertise

Box #3:
Stay Connected
CPSC Social Media icons

Box #4:
Report an Unsafe Product

We are still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product.

Additional Boxes: (These boxes in design, but not yet implemented):
In the future, CPSC plans to add automated safety tips and safety resource boxes to all recalls based on the high-level product category that this product falls in. Examples of high-level product categories are Toys, Baby Products, Sports Equipment, etc.