



**LG Electronics, Inc.  
LCD / LED Television Limited Warranty - USA**

Your LG Electronics ("LG") LCD / LED Television ("unit") will be repaired or replaced, at LG's option, if it proves to be defective in material or workmanship under normal use, during the warranty period ("Warranty Period") listed below, effective from the date ("Date of Purchase") of original consumer purchase of the unit. This warranty is good only to the original purchaser of the unit and effective only when used in the United States, excluding U.S. Territories.

WARRANTY PERIOD	HOW SERVICE IS HANDLED
<p><b>LABOR: One (1) Year</b> from the Date of Purchase.</p> <p><b>PARTS: One (1) Year</b> from the Date of Purchase.</p> <p>Replacement Units and Repair Parts may be new or factory remanufactured.</p> <p>Replacement Units and Repair Parts are warranted for the remaining portion of the original unit's warranty period.</p>	<p><b>Please retain</b> dealer's dated bill of sale or delivery ticket as evidence of the Date of Purchase for proof of warranty, and submit a copy of the bill of sale to the service person at the time warranty service is provided.</p> <p><b>CONSUMER USER</b>  <b>Please Call 1-800-243-0000</b> for instructions on getting the defective unit repaired or replaced.            Visit our website at:  <a href="http://www.lg.com">http://www.lg.com</a></p> <p><b>COMMERCIAL USER</b>  <b>Please Call (888) 865-3026</b> for instructions on getting the defective unit repaired or replaced.            Visit our website at:</p>

**THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS U.S. DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST PROFITS, LOST OR CORRUPTED PROGRAMMING OR DATA, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE.** Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

**THIS LIMITED WARRANTY DOES NOT APPLY TO:**

<ul style="list-style-type: none"> <li>• damage caused in shipping or transit</li> <li>• service required as a result of improper installation, including incorrect or insufficient AC supply (please consult the owner's manual for power supply requirements).</li> <li>• installation or repair of antenna systems, cable converters, cable company supplied equipment, or other components in a video system</li> <li>• set-up or adjustment on consumer controls, or damage caused by improper adjustments</li> <li>• damage caused by other system components</li> <li>• any unit that has been modified or incorporated into any other unit.</li> <li>• replacement of batteries on the remote control.</li> </ul>	<ul style="list-style-type: none"> <li>• damage (including cosmetic damage), failure, loss or personal injury due to misuse, abuse, negligence, improper maintenance or storage, or to acts of nature or other causes beyond our control. (Causes beyond our control include but are not limited to lightning strike, power surges, power outages and water damage.)</li> <li>• image burn-in</li> <li>• repair or replacement of warranted parts by other than an LG authorized service centers.</li> <li>• units purchased or serviced outside of the U.S.A.</li> <li>• units where the original factory serial numbers have been removed, defaced or changed in any way.</li> <li>• units sold and labeled as "as is, where is" or similar disclaimer.</li> </ul>
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The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

## LCD / LED Television Limited Warranty – USA (continued)

### CUSTOMER INTERACTIVE CENTER NUMBERS

<p><b>To obtain Customer Assistance, Product Information, or Dealer or Authorized Service Center location:</b></p>	<p><b><u>CONSUMER USER</u></b> <b>Please call 1-800-243-0000</b> and select the appropriate option from the menu. <b>Or visit our website at:</b> <b><a href="http://www.lg.com">http://www.lg.com</a></b></p> <p><b><u>COMMERCIAL USER</u></b> <b>Please call (888) 865-3026</b> and select the appropriate option from the menu. <b>Or visit our website at:</b> <b><a href="http://www.lg.com/us/commercial/display">http://www.lg.com/us/commercial/display</a></b></p>
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**CONCERNING PIXEL FUNCTIONALITY:** Your LCD/LED television contains hundreds of thousands of individual pixels. LCD/LED displays typically contain a small number of pixels that do not function normally. Your display has been inspected and is in compliance with manufacturer's specifications, indicating that any pixel defects do not effect the operation or use of your display.

#### **BEFORE CALLING FOR SERVICE:**

Please have your unit's model number, serial number, and the date of purchase available.

Under some circumstances you may be asked to provide credit card information for a non-warranty service fee, as a deposit for advanced shipment, or cost of unreturned loaner unit.

If a replacement unit is received, please use the carton and packaging from that replacement unit in returning the defective unit to an LG authorized service center.

Parts and service in accordance with the LG warranty is LG's responsibility and will be provided without charge. Other service requirements will be at the owner's expense. If you have problems in obtaining satisfactory warranty service, write or call the LG Customer Interactive Center.

To assure proper credit and avoid unnecessary charges, you must obtain a Return Authorization before returning any unit to the Factory Service Center. Contact the Customer Interactive Center for details.

Service for your LG Television is provided through LG Electronics Alabama, Inc., the authorized LG Service Center for the United States.

#### **TO CONTACT LG ELECTRONICS BY MAIL:**

LG Customer Interactive Center  
P. O. Box 240007  
201 James Record Road  
Huntsville, Alabama 35824  
ATTN: CIC

LG LCD/LED Televisions are marketed and distributed in the United States by:  
LG Electronics U.S.A., Inc., 1000 Sylvan Avenue, Englewood Cliffs, NJ 07632

P/NO : 3840TWL056A (1312-REV02)  
Printed in Korea