



White Glove Delivery

White Glove Delivery provides in-home delivery as well as removal of all packaging materials.

1. Your item(s) will be transported to a local delivery agent via a line-haul carrier.
2. The local delivery agent will call you to schedule a delivery appointment:
 - Deliveries are made between the hours of 8 AM to 5 PM, Monday through Friday and will be scheduled as a 4 hour window.
3. Upon delivery please inspect the item(s). You will be required to sign a **Proof of Delivery** receipt. Please note any damage on this receipt or, if refusing a delivery due to damage please note refused due to damage on the receipt.
 - **Please inspect the merchandise thoroughly prior to the delivery agent's departure.**

The delivery company will exercise due care at all times while on the property or in the residence of the member, leaving no debris or packaging materials behind.

- White Glove Delivery Service is available in most areas within the Continental US. Additional delivery fees are required if you are located outside of a regular delivery service area. If you are located outside of the regular delivery service area you will be notified by email of additional delivery charges before your order is shipped.
- Extraordinary delivery conditions may require an additional fee to be paid.
- Estimated delivery is within 4 weeks unless otherwise stated on the item page. If at any time you need to make changes to your delivery, please contact customersevice@costco.com or 800-955-2292.
- Delivery is available to Alaska, Hawaii and Puerto Rico. An additional shipping and handling fee will be applied at check out and additional transit time will be required. Locations outside of a regular delivery area may be restricted. To inquire about the delivery to these areas, please contact customer service.