

Studio  
by  
BROWN JORDAN®

**IMPORTANT, RETAIN FOR FUTURE REFERENCE: READ CAREFULLY**

# CARE & MAINTENANCE

*Outdoor furniture can be enjoyed for many years when well maintained.*

## Regular Maintenance

Wash the furniture with a solution of mild detergent and water, rinse with clear water, and dry thoroughly. To all metal frames, apply a fine, clear automobile wax for maximum protection against harmful ultraviolet exposure and salt air.

For best protection, perform this maintenance two or three times per year in low pollution areas or more frequently in high pollution areas. Please note that these durable materials can be safely cleaned as often as desired. Note: Some suntan and sun block products may be harmful to resin, cushions and strap, mesh and vinyl lace and strap. Do not allow such products to come in contact with any seating surfaces to avoid deep penetrating stains, which are not covered under warranty.

## How to Clean & Care for Teak Furnishings

Left alone to age, the natural color of teak furnishings will weather to a soft, silver grey. This process will take approximately nine months, depending on the degree of sunlight and rain exposure. Imperfections, which are inherent properties of the wood, will show over time, enhancing the beauty of the furniture. In humid or wet climates, or after rains, the wood may naturally expand and contract, causing the grain to rise. This is to be expected with exposure to the elements and will stabilize after the initial weathering occurs.

To maintain teak furnishings, use a soft bristled utility brush and stroke lightly in the direction of the grain to remove surface dust. For more stubborn dirt, the wood may be washed with a mild solution of four parts laundry detergent or dish washing soap to one part bleach in water, then rinsed thoroughly and allowed to dry completely. Oiling the wood may cause mildew or irregular coloring.

## How to Clean Brass Furnishings

Brass will naturally patina to a reddish-brown or greenish-blue finish, depending on local conditions. This is a natural process of the material. To restore the satin finish, polish the length of the frame with a non-woven, non-abrasive pad. Be careful to keep any cleaner from contact with the seating material, as it may cause discoloration.

## How to Clean Woven Furnishings

Woven furnishings are made of durable and weatherproof extruded polyethylene resinweave. Light stains and soils may be removed with a solution of mild detergent and water, rinsed with clear water and dried thoroughly. Mildew and heavy stains can be removed with a quality commercial outdoor furniture cleaner and protectant. Woven furnishings may not be suitable for intensely hot climates.

## How to Clean Fabric

Fine outdoor fabrics are designed to endure years of sun, soil and moisture. Wash outdoor cushions with a solution of mild detergent and water and thoroughly rinse with clear water. Stand cushions on end and allow to air dry completely. Light stains can be removed as above. Mildew and heavy stains can be removed with a quality commercial outdoor furniture cleaner and protectant. Note: Do not dry clean or use a washing machine or dryer. Do not steam or use water at temperatures above 100° F when washing. Note: Be careful to keep the outdoor furniture cleaner from contact with the cushions of your outdoor furniture, as it will cause discoloration. Do not use bleach on printed acrylic fabrics. Do not use solvent-type materials on woven vinyl, woven blend or ultra woven blend fabrics as they will damage the yarns. Do not use chlorine based cleaners.

## How to Clean Mesh

Remove light stains with a solution of mild detergent and water, then rinse with clear water and dry thoroughly. Mildew and heavy stains can be removed with a quality commercial outdoor furniture cleaner and protectant.

## How to Clean Strap

For general or light cleaning, begin by brushing dirt off the strap. Apply a solution of mild detergent and warm water and allow it to soak into the strap. Gently clean with a sponge or soft bristle brush, then rinse thoroughly with clear water and allow the strap to air dry.

## How to Clean Vinyl Strap

Apply a quality vinyl protectant to guard against the effects of air pollution, salt air build-up, and mildew. To remove difficult stains use rubbing alcohol applied with a soft cloth.

## How to Clean & Care for Stone and Marble Tops

Tabletops are designed for normal outdoor use in residential settings. To maintain the natural beauty we recommend applying a stone-enhancing sealer every six months to protect and restore the top. This step can be repeated each year and before the winter season.

If tabletop is stained with products such as wine, soda, coffee, or other colorants of organic origin, clean these spills immediately with a mild detergent then rinse with water. In extreme cold climates, it is recommended that tabletops be stored in a dry indoor area or be covered with suitable outdoor furniture cover. Be sure to allow space between the tabletop and the cover so that moisture does not collect on the table; this will promote airflow and allow moisture to escape.

## GENERAL WARNINGS & CAUTIONS

Allow to dry thoroughly and keep furniture in the upright position for storage at end of season.

**FOR ADDITIONAL CARE AND CLEANING INSTRUCTIONS, PLEASE CONTACT CUSTOMER SERVICE AT +1-866-850-6358**

Supplied by: Brown Jordan Services, 20 Kingbrook Parkway, Simpsonville KY 40067

TABLE NOT INTENDED TO SUPPORT A PARASOL. FOR OUTDOOR USE ONLY. FOR DOMESTIC/RESIDENTIAL USE ONLY.

# 2015 WARRANTY

*This warranty is a limited warranty, and applies to the original purchase only. Proof of purchase is required. This is a residential warranty and does not apply to commercial use. This collection carries a 5 year limited warranty and is valid from original date of purchase to the original owner (proof of purchase required): NOTE: Glass breakage is not a warranted item.*

## **Frame (Cast, Extruded Aluminum) – 5 Years**

If the furniture frame fails structurally (i.e. broken frame or welds) within 5 years from the purchase date, we will replace in the original color and style, if available or in a similar color and style if the original has been discontinued. Damage to frames or welds due to freeze damage and/or improper assembly are not covered.

## **Frame (Steel, Wrought Iron) – One Year**

Wrought Iron and steel furniture is warranted for (1) year from the original purchase date against defects in manufacturing and/or workmanship. NOTE: Steel and wrought iron are not warranted for rust, corrosion, or rust staining.

## **Wicker Weave (Resin) and/or Straps – One Year**

Straps and/or wicker weave shall be warranted against separation or breaking for one (1) year from the date of purchase. Discoloration and/or fading due to exposure to elements, chemicals or harsh cleaning products are not covered.

## **Powder Coat and/or Paint – One Year**

Finishes shall be warranted against blistering, cracking, or peeling for a period of one (1) year from the original date of purchase. We will replace in the original color and style, if available or in similar color and style if the original has been discontinued. Scratches, chips, and abrasion due to normal wear and tear are not covered.

## **Cushion Construction – One Year**

All fabrics and cushions shall be warranted against separation at the seams for a period of one (1) year from the original date of purchase by the initial consumer. We will repair or replace any cushion in the original color and style, if available, or in similar color and style if the original has been discontinued.

## **Fabric – Five Year**

If the fabric on a cushion tears, mildews, or fades excessively within five years of the date of purchase, we will repair or replace the fabric in the original color and pattern if available, or in a similar color and pattern if the original has been discontinued.

## **Umbrellas – One Year**

Umbrellas are warranted against failure structurally within one year from the date of purchase, due to manufacturer's defects only. Umbrella bases are not covered. Note: Umbrellas should only be used with a table and umbrella base. Do not use in high wind or storms.

## **Component Parts – One Year**

If a component part fails due to manufacturing defects within one (1) year from the date of purchase, we will, replace the part.

## **Alternative Stone Tops – One Year**

Tops are warranted for one (1) year against defects in manufacturing and/or workmanship.

## **Shipping**

If necessary, Casual Living Worldwide will pay for shipping of replacement product for a period of thirty (30) days from the date of purchase. After thirty (30) days, it will be the original purchaser's responsibility to pay for freight and any packaging costs. All orders will be assessed a handling fee and large items may require an additional handling fee.

## **Exclusions**

Failure caused by unreasonable or abusive use, fire, freight damage, acts of nature (such as, but not limited to freezing or high winds), suntan oil or other chemicals, normal fading, scratching or chipping of the finish, fading, weathering or staining or discoloration of furniture, accidental damage, repair, or modifications by customer, glass breakage, normal wear and tear are excluded from the warranty.

Furniture used in commercial, contract or any other non-residential applications; clearance items, display models, and all other as is purchased items are not covered under this warranty. In addition, BJL, Inc. will not be responsible for loss of use or time, inconvenience, travel, packaging, or any other consequential/incidental damages. In no event shall BJL, Inc.'s responsibility exceed the value of the replacement part/product.

## **Care and Maintenance**

Be careful to never allow water to build up in frames as this will cause corrosion and freeze damage in cold climates. Wash all frames with a solution of mild soap and water. Rinse with clean water and dry with a soft absorbent cloth towel. Frames can be treated with a liquid wax for maximum protection against UV rays and/or salty damp air. If your set includes cushions, slings, and/or an umbrella they may be cleaned by hand with a solution of soap and water with a clean water rinse. (Never machine wash cushions, slings or umbrella covers as this will result in shrinkage or damage). After cleaning cushions tip on end and allow to drip dry. (Never use a commercial or home dryer to tumble dry fabric goods).

**DO NOT USE BLEACH OR SOLVENTS TO CLEAN ANY PRODUCT!**

**THIS WILL VOID THE WARRANTY.**

**LACK OF ORIGINAL RECEIPT WILL VOID WARRANTY!**

**AUSTRALIA:** Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

**FOR ADDITIONAL CARE AND CLEANING INSTRUCTIONS, PLEASE CONTACT CUSTOMER SERVICE**

**Monday-Friday 8:00 a.m.-5:00 p.m. EST**

**FAX: +1-502-405-0534 / PHONE: +1-866-850-6358**

**20 Kingbrook Parkway Simpsonville, KY. 40067**