SAMSUNG
WISENET

SmartCam

Set-up Guide

Pre-set up Check List

Before you set up the camera, make sure to:

- ☑ Have your SmartCam and power adapter ready
- ☑ Have your smartphone or tablet ready to download the Wisenet SmartCam+ app
- ☑ Be within range of the same Wi-Fi network you'll use for the camera set-up
- ☑ Have your Wi-Fi network password handy
- ☑ Check the system requirements located on the back of the packaging

For more information on your product, please download the user manual from wisenetlife.com.
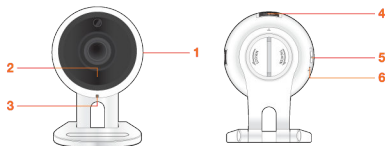
Need Help?

Contact our Technical Support Team:

Phone: 844 - WISENET (844-947-3638)

Email: cs@samsungsv.com

Open 7 days a week, 9AM – 9PM EST

Product Views for Set up

1. MicroSD Card Slot
2. Microphone
3. Status LED

4. Speakers
5. Wi-Fi Direct Button
6. Reset Button

LED Status Guide

🔴	Booting up
☀	Booting completed
🟡	Enabling Wi-Fi Direct
✳	Searching for available Wi-Fi network
🔵	Connecting to Wi-Fi network
🟢	Connected to Wi-Fi network
🟣	Updating firmware

Download & Install App

1

Go to the App Store or Play Store on your
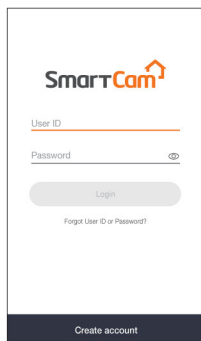iOS or Android device.

2

Search for "Wisenet SmartCam+";
install and then open the app.

Create User Account

1

Tap "Create account".

2

Enter in the information
requested and tap "Create
account".

3
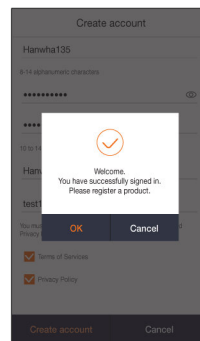
Tap on "OK" once you have successfully registered.

You will then be directed to the product setup.

4

5

SmartCam App Setup

App Installation & Setup

1
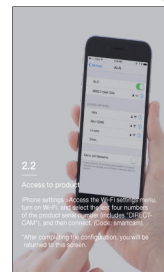

1.1
Preparing registration
Connect the power supply to the product.

Next

Register a product in use >

Connect the power to the camera.

2

1.2
Preparing registration
When the LED on the product is flickering, it indicates that the product is ready to start.

Ready

Register using cables. >

Wait for the blinking red light and tap "Ready".

3

5s

2.1
Access to product
Press and hold the Wi-Fi button for 5 seconds.

The LED is yellow.

Press down on the Wi-Fi button until LED light turns yellow.

4 (iOS device only)

2.2
Access to product
iPhone settings →Access the Wi-Fi settings menu, turn on Wi-Fi, and select the last four numbers of the product serial number (includes "DIRECT-CAM"), and then connect. (Code: smartcam)

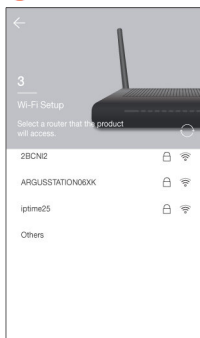*After completing the configuration, you will be returned to this screen.

Press the home button and access the Wi-Fi Settings. Turn on Wi-Fi and select the last 4 digits of the product's serial#. Enter "smartcam" for the password.
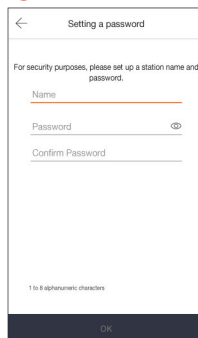
4 (Android device only)

S/N 00 0000

2.2
Access to product
Select a name containing the last 4 digits of the product serial number.

DIRECT-CAM-XXXX

Select the camera's last 4 digit of the product's serial #.

5

3
Wi-Fi Setup
Select a router that the product will access.

2BCNI2

ARGUSSTATION06XK

iptime25

Others

Select your home Wi-Fi network and enter the password.

6

Setting a password

For security purposes, please set up a station name and password.

Name

Password

Confirm Password

1 to 8 alphanumeric characters

OK

Create a name and password for the camera.

7
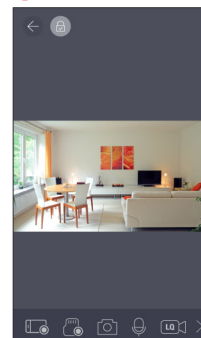
Congratulation!
You've completed the setup and can now access your camera's feed.

6

7

Download & Install App

SD Save
Live video is saved to the Micro SD card.

Capture
Saves images captured from a live video.

① Previous Stage
After terminating the live connection, you are returned to the main screen.

⑥ Two-Way Talk
The microphone is activated to support Two-Way Talk function between the product and smartphone.

②
Arm   Disarm   Scheduled

System Security Status Indicator
Indicates security status for each of the cameras.

⑦ Select Video Quality
Shows the quality of the currently connected video. Press it to change the level from high/medium/low.

③ Video Recording
Recording video to app.

⑧ Siren
Play alarm sounds.

Basic Features Guide

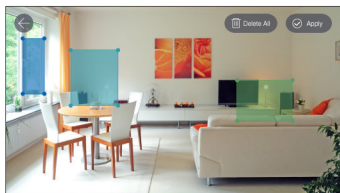Refer to the steps below for quick access to the main features of the app.

Motion Detection

1. Go to the app home screen and locate Camera Setting ⚙ -> Event 🔲
2. Tap the toggle switch to turn ON/OFF Motion Detection.
3. Adjust sensitivity level when Motion Detection is ON.

Motion Zone Select

1. Follow steps 1 & 2 as listed above.
2. Select Motion Zone.
3. Draw boxes in areas of interest within the camera's view (Select up to 3 areas of interest).
4. Press Apply when done.

Audio Detection

1. Go to the app home screen and locate Camera Setting ⚙ -> Event 🔲
2. Tap the toggle switch to turn ON/OFF Audio Detection.
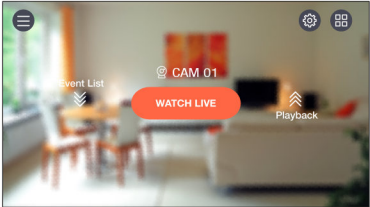3. Adjust sensitivity level when Audio Detection is ON.

Night Vision

1. Go to the app home screen and locate Camera Setting ⚙ -> Video 🔲
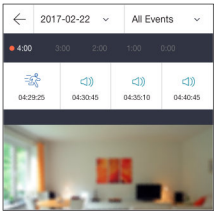2. Select the Night Vision icon 🌙 in the bottom navigation bar to turn on Night Vision.

Basic Features Guide
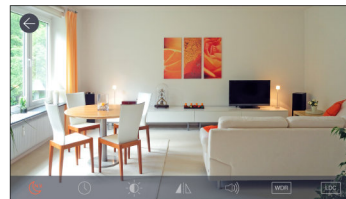
Video Event Playback

1. Go to the app home screen.
2. Tap on "Event List" to view videos based on events or "Playback" for continuous and event recordings.
3. You can select a date and time to playback specific events.

■ Event Playback only works if a micro SD card is in the camera.

Event List

Playback